**Customer Service Inspections**

Customer Service Inspections are done to prevent cross connections and to check for illegal lead materials in plumbing fixtures.

Outside the home:

* Service lines are checked for potential cross connections between the district water and a private well. A backflow device must be installed if there is a connection between the two.
* Hose bibs are checked for vacuum breakers to prevent back siphonage into the public water supply should it lose pressure.

Inside the home:

* The dishwasher is checked to ensure the hose is looped and fastened to the counter to prevent backflow.
* The hot water heater is checked for lead content in soldered fittings, if applicable.
* The toilets are checked for proper water level to prevent backflow.
* The sinks are checked to ensure there is at least one inch between the faucet and the sink to prevent backflow.